

Privacy Policy

Frontrunner Insurance Services Ltd takes the protection of your privacy on-line extremely seriously and will use all reasonable endeavors to safeguard your information. Accordingly, Frontrunner Insurance Services Ltd have security measures in place which are considered appropriate to the nature of the information and the harm that might result from a breach of security. For your protection we will also:

- not hold more information about you than is required for the purposes for which it is being processed
- reasonable endeavor to ensure that any information about you is accurate and kept up to date
- not keep your information for longer that is necessary or as required by law
- process your information in accordance with your rights under the Data Protection Act 1998.

You may like to know that Frontrunner Insurance Services Ltd may also use cookies, or other forms of information software. The use of cookies enables us to identify users and personalise their visit the next time they enter our site. You should, if you wish, be able to block the use of cookies by changing the setting on your browser.

What information do we hold and how do we obtain it?

We may receive information about you from any of the following sources:

- directly from you or your authorised representatives when obtaining a quote, incepting, renewing or amending a policy or making a claim (e.g. personal details, claims details, etc)
- from third parties such as credit reference or debt collection agencies (e.g. your credit rating)
- From insurers, witnesses, third parties and solicitors (e.g. accident details).

What do we use your information for and who do we disclose it to?

We will use the information about you for the following purposes:

- to administer and maintain your insurances
- to assist you with claims and enquiries
- to maintain your insurance records
- to keep you informed about other products and services offered by Frontrunner Insurance Services Ltd
- to enable us to conduct research and statistical analysis, and facilitate our internal customer service monitoring

In addition your information may be disclosed to:

- other bodies in response to legislative/court orders.

You should also be aware that:

- to help prevent fraudulent claims your insurer exchanges information with other insurers through various databases

What are your rights?

Under the Data Protection Act 1998 you have certain rights in relation to the information we hold about you:

- you may request, by writing to the address below and enclosing a cheque for £10 payable to Frontrunner Insurance Services Ltd Services Limited, details of the information that we hold about you. Details will be provided to you within 40 days of us receiving your request and fee

Contact/address details

Frontrunner Insurance Services Ltd, PO Box 64125, London N15 9BE.
Telephone 020 8809 1206 Fax 020 8809 6276,
Email info@frontrunnerinsurance.co.uk